

## **Client Check List**

Please provide the following:

-	Counseling Agreement
	Signature Authorization (Need this so we can speak with your Servicer/Lender on your behalf and verify financial situation if necessary.)
	Request for Financial Information
	2 Months Most Recent Pay Stubs
	2 Months Most Recent Bank Statements
	Copies of recent letters, billings or notices from Mortgage Company (if applicable).
	Personal Budget Form
	Clients Housing Counseling Plan (if applicable)





## Idaho Housing and Finance Association and Idaho Partners for Home Buyer Education, Inc.

Every effort is made to provide you with accurate and current information. Idaho Housing & Finance Association ("IHFA") and its partner, Idaho Partners for Home Buyer Education, Inc. ("IPHBE, Inc.") assume no liability for the accuracy, completeness or usefulness of any information, product or process disclosed to you by IHFA or IPHBE, Inc., counselors. Providers of information do not necessarily speak on behalf of IHFA or IPHBE, Inc. and IHFA and IPHBE, Inc. do not endorse any information such providers may present. Regardless of information provided to you by IHFA or IPHBE, Inc., counselors, you are entitled to choose whatever lenders or lending products that best meet your needs.

## **CLIENT'S HOUSING COUNSELING PLAN**

- Identify client's housing need or goals.
- Identify steps the client will do to meet housing goal.
- Identify steps the counselor will do to help client to meet housing goal.
- If goals are not attainable, note on the Plan with referrals to other community resources (if available) that may aid the client.
- Both counselor and client to sign and date.

CLIENT HOU	USING COUNSELING PLAN	
Client Name		
Client Housing Need:		
Client Agrees To:	Goal Completion <u>Date</u>	Actual Completion <u>Date</u>
1		
2		
3 4		
Counselor Agrees To:		
1		
2		
3		
4		
Client Signature/Date	Counselor/Date	

## PERSONAL BUDGET

VSES	TOTAL EXPENSES				_ TOTAL RECREATION _			IOTAL TRANSPORTATION L
]								TOTAL TRANSBORTATION
AYMENT	TOTAL MISC PAYMENT				Team Dues			Repairs
	Other				Sports Equipment			Public Transportation
	Other				Health Club/Gym Fees			Parking
	Other				Child Gear/Toys			Insurance
	Other				Recreation			Gas/Fuel
<b>ক্ষ</b>	Misc. Payments				ſ			Car wash/detailing svc
ŗ					TOTAL VACATION			Transportation
ZAI T	TOTAL FINANCIAL							
T					Souvenirs			TOTAL DAILY LIVING
-	Other				Plane Fare			<b>1</b>
01K, IRA)	Retirement (401K, IRA)				Pet Boarding			Housecleaning Service
/ings	Long Term Savings				Food			Groceries
ditional)	Income Tax (additional)				Car Rental			Dry Cleaning
yment	Credit Card Payment				Accommodations			Dining Out
gations	Financial Obligations				Vacations			Child Care
								Daily Living
NAL	TOTAL PERSONAL				TOTAL HEALTH			
								TOTAL EXPENSES
	Salon/Barber				Veterinarians/Pet Meds			-
<u>.</u>	Music/CD's, etc.				Prescriptions			Utilities
1	Gifts				Over-The-Counter Drugs			Home Security
1	Clothing				Life Insurance			Home Repairs
	Books				Insurance			Home Phone
	Personal				Co-pays/Out-of-pocket			Home Improvement
ſ					Health			Cell Phone
	TOTAL DUES				•			Mortgage/Rent
				<u>.</u>	TOTAL ENTERTAINMENT			Expenses
-	Religious Orgs.				<b>F</b>			
ion	Public Television				Video/DVD Rentals			TOTAL INCOME
	Public Radio				Movies/Plays			
	Newspapers				Internet			Miscellaneous
	Magazines				Concerts/Clubs			Interest/Dividends
	Charity				Cable TV/Satellite			Wages
puons   Priority	pues/subscriptions	Actual	ithly rearry	Priority Wontniy	curerconnient	I carry Actual	. Horiey intollerity	



## IDAHO HOUSING AND FINANCE ASSOCIATION

## PRIVACY POLICY

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## **Your Privacy**

At Idaho Housing and Finance Association (IHFA), respecting the privacy and security of your personal information is important to us. Just like you, we want all of your personal information kept that way – personal and private. This notice describes the privacy policy and practices followed by the IHFA

## Safeguarding Customer Information

IHFA will only grant access to nonpublic personal information, as defined by federal law, about you to employees who need it to perform their job responsibilities, or as otherwise required by law or legal process. Furthermore, nonpublic personal information is provided only to IHFA contracted service providers as necessary to effect, administer or enforce the transaction you have with IHFA. Even if you are no longer our customer, we will continue to treat your nonpublic personal information in the same way as if you were still a customer. In addition, we maintain physical, electronic and procedural safeguards to store and secure information about you from unauthorized access, alteration and destruction.

Any agreements entered into by IHFA with nonaffiliated third parties to provide services for us or to make products or services available to you contain specific conditions requiring those companies to safeguard the confidentiality this information and to not use it for any other purpose.

## **Collection of Information**

We only obtain the information needed to process your loan application and service your mortgage loan. The following lists the usual kinds of nonpublic financial information we obtain and from what sources that information is obtained:

- From you, on forms (such as a loan application), via the Internet, by telephone or otherwise. Examples of this type of information include your name, address, social security number, credit history and other financial information.
- From transactions with us, for example, payment history, account balance and other transaction records.
- From credit reporting agencies, such as information relating to your credit worthiness and credit history.
- From third parties to verify information you have provided to us.

## **Sharing of Information**

IHFA does not disclose, or reserve the right to disclose, nonpublic financial information about its current or previous customers except as permitted by law or with customer permission.

IHFA does not disclose any nonpublic personal information for its current or previous customers with nonaffiliated third-party marketers offering their products and services. While we may offer financial products and services of our third party providers, IHFA controls all information used to make such offers.

Thank you for allowing us to continue servicing your mortgage loan. We value your business and are committed to protecting your privacy.







foreclose. Remember, signing over your deed to the property is sold. The "buyer" may suggest mortgage payments, and allows the lender to someone else does not necessarily relieve you mortgage or give you a sum of money when collects rent for a time, does not make any that you move out quickly and deed the property to him or her. The "buyer" then of your obligation on your loan.

counseling agency at 1-800-569-4287 or TDD services for a fee. These could well be services calling themselves "counseling agencies" may ender, or pursuing a pre-foreclosure sale. If negotiating a new payment plan with your approach you and offer to perform certain Phony counseling agencies. Some groups you have any doubt about paying for such ou could do for yourself for free, such as 1-800-877-8339. Do this before you pay services, call a HUD-approved housing anyone or sign anything.

## S. ARE THERE ANY PRECAUTIONS I CAN TAKE?

Here are several precautions that should help ou avoid being "taken" by a scam artist:

- 1. Don't sign any papers you do not fully understand.
- Make sure you get all "promises" in writing.
- released from liability for your mortgage assumption where you are not formally Beware of any contract of sale or loan 3
- Check with a lawyer or your mortgage company before entering into any deal involving your home. 4.
- If you're selling the house yourself to avoid General, the State Real Estate Commission, complaints against the prospective buyer. foreclosure, check to see if there are any You can contact your state's Attorney Ś

or the local District Attorney's Consumer Fraud Unit for this type of information.

## : WHAT ARE THE MAIN POINTS SHOULD REMEMBER?

1. Don't lose your home and damage your credit history.

HOW TO AVOID FORECLOSURE

U.S. Department of Housing and Urban Development

- 2. Call or write your mortgage lender immediately and be honest about your financial situation.
- 3. Stay in your home to make sure you qualify for assistance.
- 4. Arrange an appointment with a HUD-approved housing counselor to explore your options at 1-800-569-4287 or TDD 1-800-877-8339
- 5. Cooperate with the counselor or lender trying to help you.
- 6. Explore every alternative to keep your home.
- 7. Beware of scams.
- remember that signing over the deed to someone 8. Do not sign anything you don't understand. And else does not necessarily relieve you of your loan obligation.

YOU WILL LÓSE YOUR HÔMÉ and your good Act now. Delaying can't help. If you do nothing. credit rating

Visit our web site at www.hud.gov.

HUD-PA-426-H May 2001



de casas como evitar perder su hogar Este folleto explica a los propietarios

owners can avoid losing their homes

because of delinquent payments.

This booklet explains how property

llame a la entidad que le dió el préstamo. debido al incumplimiento en los pagos. Para información en español

www.hud.gov



VMP MORTGAGE FORMS • (800) 521-7291

## WHAT HAPPENS WHEN I MISS MY MORTGAGE PAYMENTS?

Foreclosure may occur. This is the legal means that your lender can use to repossess (take over) your home. When this happens, you must move out of your house. If your property is worth less than the total amount you owe on your mortgage loan, a deficiency judgment could be pursued. If that happens, you not only lose your home, you also would owe HUD an additional amount.

Both foreclosures and deficiency judgments could seriously affect your ability to qualify for credit in the future. So you should avoid foreclosure if possible!

## A: WHAT SHOULD I DO?

- 1. DO NOT IGNORE THE LETTERS FROM YOUR LENDER. If you are having problems making your payments, call or write to your lender's Loss Mitigation Department without delay. Explain your situation. Be prepared to provide them with financial information, such as your monthly income and expenses. Without this information, they may not be able to help.
  - 2. Stay in your home for now. You may not qualify for assistance if you abandon your property.
- 3. Contact a HUD-approved housing counseling agency. Call **1-800-569-4287** or **TDD 1-800-877-8339** for the housing counseling agency nearest you. These agencies are valuable resources. They frequently have information on services and programs offered by Government agencies as well as private and community organizations that could help you. The housing counseling agency may also offer credit counseling. These services are usually free of charge.

# S: WHAT ARE MY ALTERNATIVES?

You may be considered for the following:

Special Forbearance. Your lender may be able to arrange a repayment plan based on your financial situation and may even provide for a temporary reduction or suspension of your payments. You may qualify for this if you have recently experienced a reduction in income or an increase in living expenses. You must furnish information to your lender to show that you would be able to meet the requirements of the new payment plan.

Mortgage Modification. You may be able to refinance the debt and/or extend the term of your mortgage loan. This may help you catch up by reducing the monthly payments to a more affordable level. You may qualify if you have recovered from a financial problem and can afford the new payment amount.

Partial Claim. Your lender may be able to work with you to obtain a one-time payment from the FHA-Insurance fund to bring your mortgage current.

You may qualify if:

- 1. your loan is at least 4 months delinquent but no more than 12 months delinquent;
  - you are able to begin making full mortgage payments.

When your lender files a Partial Claim, the U.S. Department of Housing and Urban Development will pay your lender the amount necessary to bring your mortgage current. You must execute a Promissory Note, and a Lien will be placed on your property until the Promissory Note is paid in full.

The Promissory Note is interest-free and is due when you pay off the first mortgage or when you sell the property.

Pre-foreclosure sale, This will allow you to avoid foreclosure by selling your property for an amount less than the amount necessary to pay off your mortgage loan.

You may qualify if:

- 1. the loan is at least 2 months delinquent;
- 2. you are able to sell your house within 3 to 5 months; and
- 3. a new appraisal (that your lender will obtain) shows that the as is value of your home meets HUD program guidelines.

Deed-in-lieu of foreclosure. As a last resort, you may be able to voluntarily "give back" your property to the lender. This won't save your house, but it is not as damaging to your credit rating as a foreclosure.

You can qualify if:

- 1. you are in default and don't qualify for any of the other options;
  - 2. your attempts at selling the house before foreclosure were unsuccessful; and
- 3. you don't have another FHA mortgage in default.



Your lender will determine if you qualify for any of the alternatives. A housing counseling agency can also help you determine which, if any, of these options may meet your needs and also assist you in interacting with your lender. Call 1-800-569-4287 or TDD 1-800-877-8339.



Yes. Beware of scams! Solutions that sound too simple or too good to be true usually are. If you're selling your home without professional guidance, beware of buyers who try to rush you through the process. Unfortunately, there are people who may try to take advantage of your financial difficulty. Be especially alert to the following:

Equity skimming. In this type of scam, a "buyer" approaches you, offering to get you out of financial trouble by promising to pay off your

Your Name			ON CASE #				······································
Address	ing and Finance Associat						
Address	that can be provide:	a to assist yo	iu in avoiding jorecic	sure of your mortgag			
			-	Name of Spou			
City	<u> </u>	·	-	Home Phone			· • · · · · · · · · · · · · · · · · · ·
			_	Cel		<del></del>	
7in Cada				Your Work			
Zip Code				Spouse Work	#		
List all persons in home, i security, child support, o	tentore, approximation of the province of the	children, rooi		e should include fund		-	
Name of Each Date	of	Source	e of Income: Work, Dis	ability,	**TAKE H	OME PAY - NEE	D 2 MONTHS OF
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Household (MM/DI	D/YY)		etc.			ANY INCON	1E **
	Self				\$		
	Spouse				\$		
	Child				\$		
	Child				\$		
	Child				\$		
	Roommate	Lease Agree	ement - \$		\$		
		··· ·· · · · · · · · · · · · · · · · ·					TOTAL INCOME
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Address			Address				
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Do you have 401K deducted montl Have you ever filed bankruptcy?	فسنسف أ	Vo . Vo		If yes, how much per i	nonth?		
s property listed for sale?	- المسمعين	No.		If yes, what chapter?  If yes, with whom?			
ranamu Candinian.						-	
Property Condition: List any repairs, if needed:	Excellent		Good	Fair		Poor	
o you own any real estate beside	s your home?		No	Yes			
escription of property			Value \$				
Monthly Payments \$			Monthly Rental Incon	ne \$			
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			EXPENSES		CORSU		
rimary Mortgage Payment		M - M - M - M - M - M - M - M - M - M -	2nd Mortgage Pa	vment	\$		1
PATE LAST PAYMENT MAD		·	DATE LAST PAYM		۸		
Auto Payment (s)	\$		Medical (not paid		\$		
Cable/Satellite/Internet	\$		Miscellaneous De	bt	\$		1
ar Insurance/Gas/Maintenance			Pay Day Loan	Balance	\$		]
Child Support (you pay)	\$		Personal Loan	-	\$		
Clothing & Essentials Day Care	\$ \$		Phone/Cell Phone Prescriptions		\$ .		
Diapers/Baby Food/etc.	<u> </u>		Recreation		\$		ļ
	\$		School Expenses/	school lunches	\$		
ntertainment	\$		Student Loan(s)	ocite of faticites	<del>- š</del>		
			Tithing/Religious	Organizations	\$		
Grocery Expenses Home Maintenance Repairs			Total Credit Card	Debt	\$		
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Grocery Expenses Home Maintenance Repairs Home Owners Association D Home Owners HEASON YOU FELL BEHIND O	ance \$ ON HOUSE PAYMENT?	UNEMPLO		CAR REPAIR/MEDIC	CAL BILLS	TOTAL	\$



HOMEOWNERSHIP LENDING

P.O. Box 7899, Boise, Idaho 83707-1899



NO POST/ NECESS/ IF MAIL IN TH UNITED ST

## **BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 372

BOISE, IDAHO

POSTAGE WILL BE PAID BY ADDRESSEE

HOMEOWNERSHIP LENDING IDAHO HOUSING AND FINANCE ASSOCIATION PO BOX 7899 BOISE ID 83707-9862





## NOTICE TO HOMEOWNERS TIME SENSITIVE MATERIAL ENCLOSED

PLEASE COMPLETE AND SIGN & DATE
THE ENCLOSED INFORMATION AND
SEND BACK TO IDAHO HOUSING &
FINANCE ASSOCIATION WITHIN 5 DAYS
OF RECEIVING THIS NOTICE.

**Enclosures** 

Counseling Agreement Signature Authorization Postage Paid Envelope IHFA Privacy Policy





## **SIGNATURE AUTHORIZATION**

I hereby authorize Idaho Housing and Finance Association (IHFA), HUD Counselor to access information regarding my home loan; verify my past, present and anticipated income from employment and other sources.

I further authorize IHFA to order a consumer credit report, as needed, to verify other credit information. It is understood a photocopy of this form will also serve as authorization.

This confidential information is needed to assist IHFA in determining eligibility for loan counseling purposes.

Print Borrower Name		Print Co-borrower Name	
Borrower Signature	Date	Co-borrower Signature	Date
Borrower Social Security #		Co-borrower Social Security #	
Address:			
Lender/Servicer Name, Addre	ess and Phone Nur	mber	
Lender/Servicer Loan Numbe	r		

### **Notice to Borrowers**

This is notice to you as required by the Right to Financial Privacy Act of 1978 that HUD/FHA has a right to access financial records held by financial institutions in connections with the consideration of administration of assistance to you. Financial records involving your transaction will be available to HUD/FHA without further notice or authorization, but will not be disclosed or released by this institution to another Government Agency or Department without your consent, except as required or permitted by law.









## **Foreclosure Mitigation Counseling Agreement**

	Date
DOLLOA	ver (s) Signature (s) Date
Rorrow	programs.
7.	I understand that IHFA provided information and education on numerous loan products and housing programs and I further understand that the housing counseling I receive from IHFA in no way obligates me to choose any of these particular products or housing
6.	A counselor may answer questions and provide information, but not give legal advice. If I want legal advice, I will be referred for appropriate assistance.
5.	I may be referred to other housing services of the organization or another agency or agencies as appropriate that may be able to assist with particular concerns that have been identified. I understand that I am not obligated to use any of the services offered to me.
4.	I acknowledge that I have received a copy of IHFA's Privacy Policy.
	I/we wish to opt-out of this option
3.	NFMC program administrators and/or their agents may follow-up with me between now and June 30, 2010 for the purposes of program evaluation. If you choose not to participate, please check the box below.
2.	I understand that IHFA receives Congressional funds through the National Foreclosure Mitigation Counseling (NFMC) program and, as such, is required to share some of my personal information with NFMC program administrators or their agents for purposes of program monitoring, compliance and evaluation.
1.	I understand that Idaho Housing and Finance Association (IHFA) provides foreclosure mitigation counseling after which I will receive a written action plan consisting of recommendations for handling my finances, possibly including referrals to other housing agencies as appropriate.









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